



**RISK MITIGATION. FIRST.**

**Strengthen Security. Gain Peace of Mind. Save Budget. Reduce Downtime.**



# Who Is Sisekela?

Sisekela is a South African-based Risk Mitigation consultancy, Managed Security Services Provider (MSSP), and Managed Services Provider (MSP) that supports businesses locally and abroad.

**We partner with businesses**, not to replace them, but to lighten the load.

From patching, backups, firewall checks, and endpoint protection to vulnerability remediation and compliance, **we handle the essential but time-consuming work that often gets pushed aside.**

**We help internal teams breathe again.**

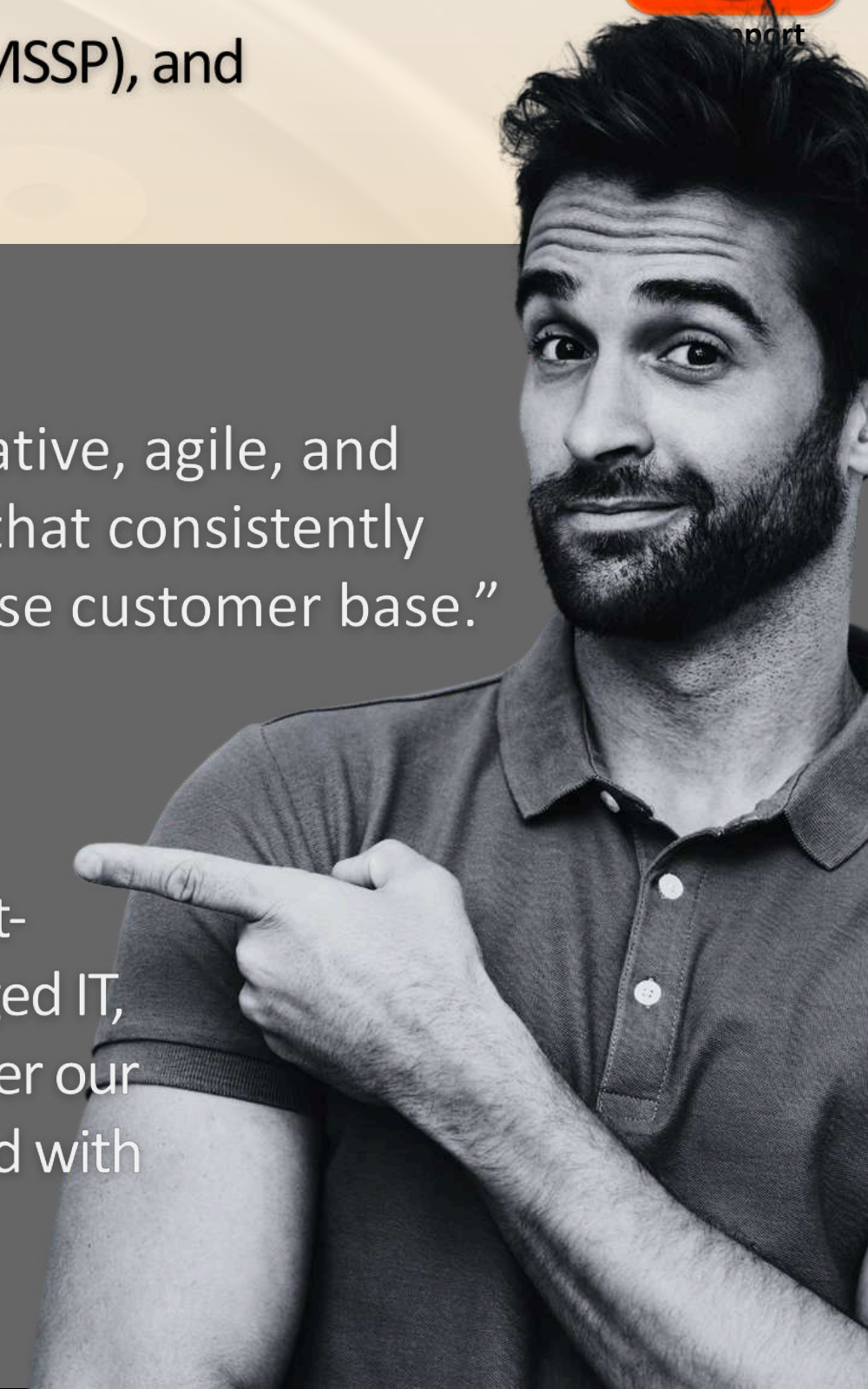
Whether your team doesn't have the time, tools, or capacity, we provide a structured, secure, and scalable foundation to work from. Our co-managed IT model gives you clarity, peace of mind, and the freedom to focus on what matters most—while we take care of the rest.

## Vision

"To be the leading provider of innovative, agile, and value-driven Solutions and Services that consistently exceed the expectations of our diverse customer base."

## Mission

To deliver reliable, value-driven services tailored to organizations. We enable next-generation service management, managed IT, and cybersecurity solutions that empower our clients to operate securely, efficiently, and with confidence—locally and across Africa.



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# Why do **leaders** work with **SíSekela**?

In today's high-risk digital environment, traditional support models often fall short of what modern businesses need. Forward-thinking leaders are now prioritizing partners who can proactively reduce operational risk, ensure compliance, and strengthen resilience — without adding complexity or disrupting their teams.

Sisekela helps businesses move faster and operate safer by delivering structured support that combines cybersecurity, compliance, co-managed IT, and business optimisation — all aligned to leadership priorities like growth, resilience, and risk reduction.

“  
Working with Sisekela has been a game-changer for our IT team! They didn't try to replace us — they came in, understood our setup, and just made everything work better. From tightening up our security to helping with **POPIA compliance and audits**, they brought structure and took a ton of pressure off our shoulders. Super responsive, no fluff, and honestly just great to work with.

*James van der Merwe, IT Lead, Solutum*



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# SíSekela services



We specialize in co-managed IT environments—**partnering with your internal team** to offload the day-to-day operational burden, so they can focus on what truly matters: growth, innovation, and keeping the business online. Our role isn't to replace your IT team—but to strengthen it.

We help reduce risk, close visibility gaps, and extend your internal capabilities through our intelligent management platform that delivers real-time insights, proactive alerts, and seamless collaboration.



- Proactive Services
- Fully Managed IT
- Cybersecurity Services
- Ad-Hoc Services



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# ● Proactive services- Maximize Uptime. Minimize Risk

This Sisekela service offering is designed for businesses that can't afford downtime or data loss. We proactively manage and support your full IT environment — delivering peace of mind, predictable costs, and reduced business disruption.

## Typical systems covered:

- **Servers** – Ongoing monitoring, patching, and performance optimization to ensure systems are always available and responsive.
- **Workstations** – Secure, updated, and protected endpoints to keep your team productive and reduce support tickets.
- **Network Devices** – We maintain and monitor your firewalls, switches, and routers to prevent bottlenecks and outages.

## To further reduce risk and ensure operational continuity, we layer in:

- **Managed Detection & Response (MDR)**
- **Backup & Disaster Recovery (DR)**

## The Value to You:

- **Fewer disruptions** and faster issue resolution through proactive monitoring and expert support
- **Reduced costs** from preventable outages, cyber incidents, and unplanned downtime
- **Improved resilience and compliance** posture through layered protection and proven recovery strategies
- **Confidence** that your IT is in capable hands, freeing up your team to focus on growth

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# ● Fully Managed IT

**End-to-End Coverage- Flatlined Costs. Unlimited Remediation.**

Our most comprehensive support tier is built for businesses that want peace of mind, unlimited support, and predictable IT costs. We take full ownership of your IT environment for a flat monthly fee, covering unlimited remediation, issue resolution, and ongoing support with no hidden costs or time limits.

## **We manage:**

- **Servers** – Ongoing monitoring, patching, and performance optimization to ensure systems are always available and responsive.
- **Workstations** – Secure, updated, and protected endpoints to keep your team productive and reduce support tickets.
- **Network Devices** – Maintenance and monitoring of firewalls, switches, and routers to prevent bottlenecks and outages.

## **To further reduce risk and ensure operational continuity, we layer in:**

- **Managed Detection & Response (MDR)**
- **Backup & Disaster Recovery (DR)**

## **The Value to You:**

- **Unlimited remediation time** — we resolve any IT issues without additional hourly charges
- **Flatlined IT costs** — predictable monthly pricing helps you manage budgets with confidence
- **Fewer disruptions and faster resolutions** with proactive and responsive support
- **Enhanced security posture** through layered protection, threat monitoring, and recovery

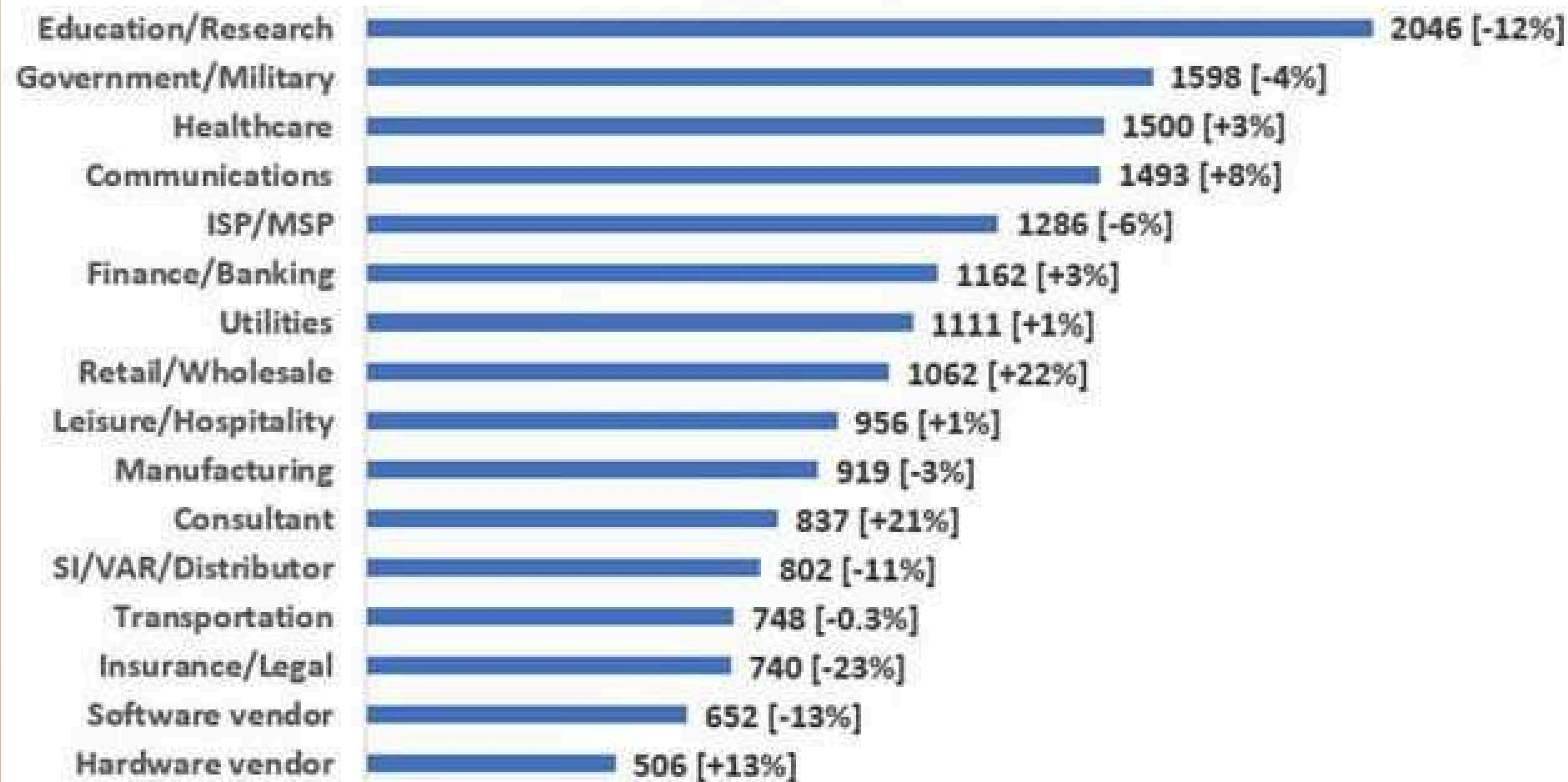
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# Cyber Attacks Statistics



South Africa had the biggest increase in attack rate, with 78% of organizations hit in our 2024 survey compared to 51% in 2023 and 2025 is not much better

Average Weekly Attacks per Organization by Industry



Regionally, APAC led with the highest average number of weekly attacks, with an average of 1930 attacks per organization, a 3% increase compared to last year, while Africa witnessed a substantial 12% YoY increase in the average number of weekly attacks per organization, reaching an average of 1900 attacks.

**Remote work are putting Businesses at Huge Risk**



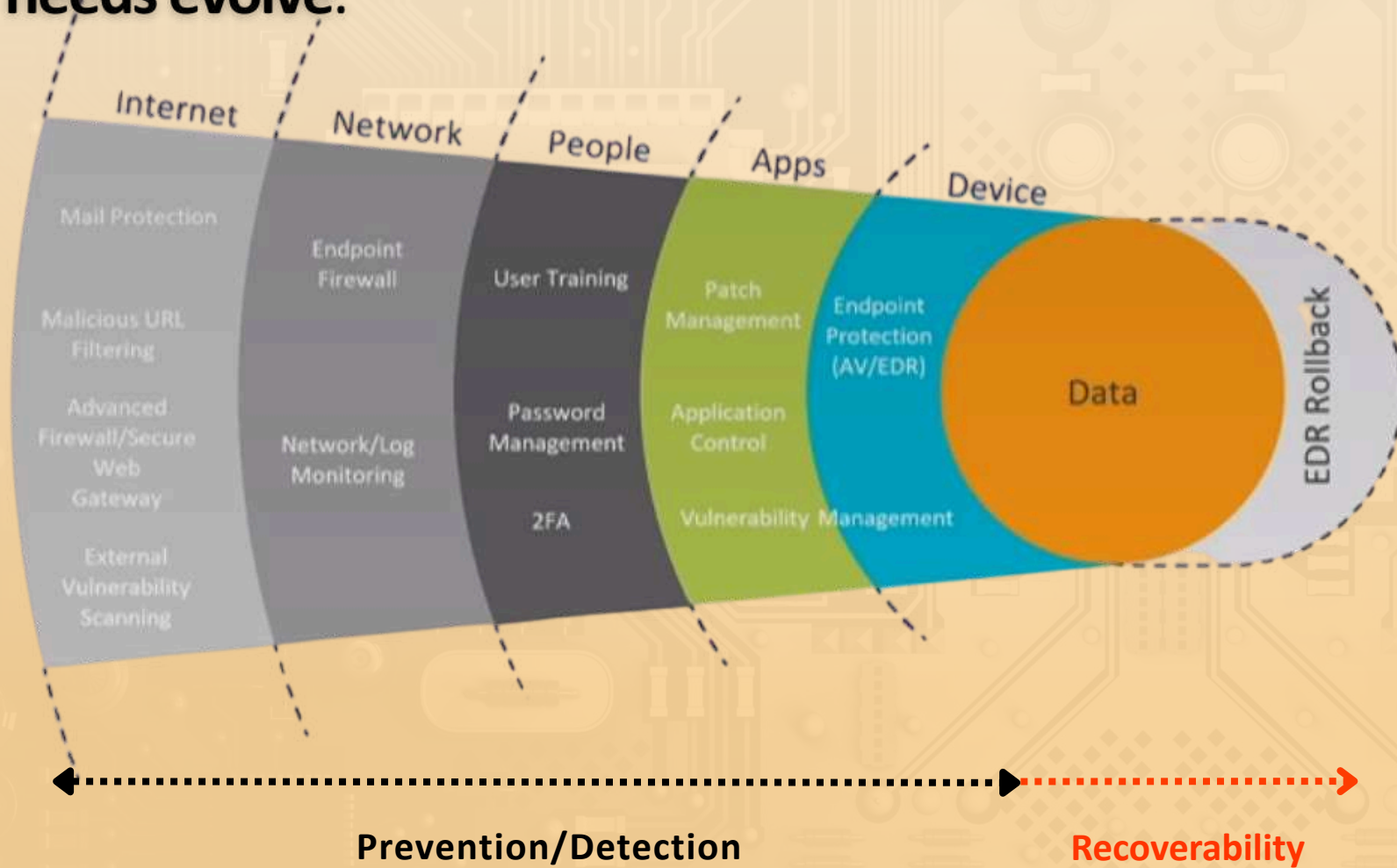
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# Cybersecurity Services

Mature Your Cybersecurity Approach Based on Your Company's Risk Profile



Not every business needs the same level of protection. That's why our security model adapts to your industry, risk level, and compliance needs. Our layered approach allows you to scale up protection as your needs evolve.



Layer	Core	Advanced	Comprehensive
Internet	Mail Protection, Malicious URL Filtering	Advanced Firewall/Secure Web Gateway, External Vulnerability Scanning	
Network	Endpoint Firewall	Network/Log Monitoring	Continued Assessment
People	User Training	Password Management, 2FA	IAM, Security Awareness with Live Updates
Apps	Patch Management	Application Control, Vulnerability Management	Vulnerability Management (Internal/External)
Device	Endpoint Protection (AV)	(AV/EDR)	IOC/Threat Hunting
Data	---	---	EDR Rollback, MDR/SOC Services

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# ● Ad-Hoc Services

Targeted Help, No Strings Attached

Need to solve a specific problem? We offer modular, managed services with full access to our platform's insights:

## We manage:

- Managed Anti-Virus
- Managed Endpoint Detection & Response (MDR)
- Managed Patch Management
- Managed Backup
- Managed Document Management
- Managed Office 365 Backup
- Email security
- Risk assessment
- Business consultancy

Great for bridging gaps or supporting short-term security projects—with full transparency and control.

# Governance & Regulatory Compliance

## Governance

- DMARC
- ISO: 15 IT ISO Standards

## Regulatory

- POPIA
- GDPR
- NIS2
- DORA



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# SíSekela Platform options

For internal IT teams that need extra capacity, specialized skills, or better oversight, we integrate seamlessly through our **real-time platform**.

Choose the co-management model that suits your needs: **All services include access to our management platform with:**

## You Lead, We Support:

You run your environment—we handle specific tasks you prefer to outsource (e.g., backups, patching, MDR, etc.).

## Shared Responsibility:

We deploy our systems to co-manage your infrastructure in real time. You stay in control while we cover the gaps.

## You Manage, We License:

You manage the work—we give you access to our secure platform for backup, cybersecurity, patching, and more at optimized rates.

- Live dashboards
- Real-time alerts
- Asset and device monitoring
- Compliance status and reporting

## Typical systems covered:

- Servers
- Workstations
- Network Devices
- Managed Detection & Response (MDR)
- Backup & Disaster Recovery

 N-ABLE

 adlumin

 Mail Assure

 Cove Data Protection

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# SíSekela Platform: Features and Benefits



## Performance

### Efficiency matters

Our products are easy to use and feel smart. Thoughtful features, impactful integrations, and streamlined workflows come together as a platform to help drive processes and improve operational maturity.

### Automation is key

From streamlined deployment to out-of-the-box monitoring checks and everything in-between, we're putting automation front and centre so teams can achieve scale at every stage of the journey.

### Built to scale

Whether you're managing a handful of endpoints or thousands, we future-proof organizations of all sizes with the agility, stability, and scalability you expect to tackle your growth confidently.

## Protection

### Secure by design

We take a security-first approach to everything we build. By delivering continuous transparency and layered protection, we strive to give you the peace of mind of knowing that your clients' data, people, and infrastructure are secure today and in the future.

### Compliance is only the beginning

Compliance is a vital part of earning your trust, as it validates that our processes, procedures, and standards strive to meet the industry's security and best-practices frameworks. But compliance is not the destination; it's where our security journey begins.

### Security is everyone's responsibility

MSPs and IT teams are critical lines of defence for small and medium businesses and enterprises. Our security products make it simple, powerful, and profitable for you to protect yourselves and your customers through the ever-changing security landscape.

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# Where do we go from here?

If any of what you've read resonates with the current challenges or goals in your IT environment, we'd love to continue the conversation.

## Here's what we suggest next:

1. **Schedule a 15-minute discovery call** - Let's understand your current setup, priorities, and challenges — no pressure, just a conversation.
2. **Risk assessment and review** - We'll assess your IT environment to highlight any risks or gaps in security, compliance, or resilience, and how they can be addressed.
3. **Receive a tailored overview** - Based on your needs and assessment results, we'll send over a customized proposal or service outline showing how we can support your team.

Whether you're looking for a risk check, co-managed support, or full IT ownership, we'll guide you through the best-fit option.

**SíSekela**

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We Support



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